# **1 Feature Name Operations Maintainer**

## **1.1 Feature Process Flow / Use Case Model**

## **1.2 Use Case(s)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 7.3.13 | | | |
| **Use Case Name:** | Update/Modify Maintenance request | | | |
| **Created By:** | Ben Hanna | | **Last Updated By:** | Ben Hanna |
| **Date Created:** | 9.14.2018 | | **Last Revision Date:** | 9.21.2018 |
| **Actors:** | | Maintenance | | |
| **Description:** | | The maintenance issue has been changed and needs updating in the server’s request log | | |
| **Trigger:** | | Manual | | |
| **Preconditions:** | | 1. The maintenance request is in the system  2. The user has access to the maintenance records system  3. The user is logged in | | |
| **Postconditions:** | | 1. The maintenance record is updated | | |
| **Normal Flow:** | | 1. User selects a maintenance record  2. User chooses what field to update  3. User inputs new data  4. Maintenance request is updated  5. User closes update function | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 5a. Update more than one function  1. User selects option to update more than a single field  2. Return to step 2 | | |
| **Exceptions:** | | 4a. Pet’s record fails to update  1. Display error message  2. return to step 1. | | |
| **Includes:** | | 7.2.20 View maintenance request | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | [Identify any additional requirements, such as nonfunctional requirements, for the use case that may need to be addressed during design or implementation. These may include performance requirements or other quality attributes.] | | |
| **Assumptions:** | | [List any assumptions that were made in the analysis that led to accepting this use case into the product description and writing the use case description.  e.g. For the *Withdraw Cash* Use Case, an assumption could be:  The Bank Customer understands either English or Spanish language.] | | |
| **Notes and Issues:** | | [List any additional comments about this use case or any remaining open issues or TBDs (To Be Determined) that must be resolved. e.g.    1. What is the maximum size of the PIN that a use can have?] | | |
|  |  |  |  |  |